

CHANGE NOTICE FOR MANUAL NO. 19-05, MEDICAID IDENTIFICATION CARD

DATE: JUNE 1, 2005

Manual: Aged, Blind, and Disabled Medicaid

Change No: 19-05

To: County Directors of Social Services

Effective: July 1, 2005

I. [MA-2380, MEDICAID IDENTIFICATION CARD](#)

[MA-2380, Medicaid Identification Card](#), has been changed to:

A. Incorporate managed care issues such as requiring counties to:

1. Verify enrollment in managed care and place the current correct information regarding the client's PCP/HMO information on the replacement Medicaid ID card.
2. Inform the client to contact the caseworker immediately if the PCP/HMO information on the Medicaid ID card is incorrect.
3. Inform the client to make an appointment with the PCP to get a medical history established.
4. Inform the enrollee of what services he can receive without having to contact his PCP including emergency services.

B. Update county instructions for procedures in regard to returned Medicaid identification cards and replacement cards.

C. Provide new address for ordering blank Medicaid ID cards.

II. EFFECTIVE DATE AND IMPLEMENTATION

This policy is effective July 1, 2005. Apply this policy to all county issued Medicaid identification cards and all returned Medicaid identification cards on or after July 1, 2005.

III. MAINTENANCE OF MANUAL

A. Remove: MA-2380, Medicaid Identification Card, pages 1 through 8.

B. Insert: [MA-2380, Medicaid Identification Card](#), pages 1 through 9.

If you have any questions, please contact your Medicaid Program Representative.

Mark T. Benton
Interim Director

(This material was researched and written by Sandi Morrow, Program Consultant II, Medicaid Eligibility Unit.)