

# CHANGE NOTICE FOR MANUAL, NO. 04-03, MEDICAID ID CARDS

**DATE: JULY 2, 2002**

**Manual: Aged, Blind, and Disabled Medicaid**

**Change No: 04 - 03**

**To: County Directors of Social Services**

**Effective: August 1, 2002**

## **I. CHANGES**

### **A. Pharmacy Stub Removal for Replacement Cards – MA-2380**

DMA is revising policy regarding the issuance of replacement Medicaid cards. It will no longer be necessary to remove the pharmacy stub before issuing a duplicate card in the following aid program categories: MIC, HSF and IAS. For child only Work First and MAF cases, the pharmacy stub will not need to be removed when issuing a duplicate card. These recipients are not limited to the 6 prescription limit per month. You must still remove the pharmacy stub for all other categories of Medicaid. In revising MA-2380, DMA adopted the format that was recommended and implemented as a result of the work done by the NC FAST (Families Accessing Services through Technology) Family and Children's Policy Simplification Work Group. MA-2380 now mirrors the Medicaid Identification Card section of the Family and Children's Medicaid Manual.

### **B. County Transfer and Medicaid Cards – MA-2221**

Also, during the county transfer process, you do not have to send a returned or replacement card to the second county. You may mail it directly to the recipient.

### **C. Other Changes – MA-1100**

1. The address for Manager of Operations at the Division of Information Resource Management (DIRM) has changed.
2. The policy on returned cards for SSI recipients has been changed to correspond with policy for non-SSI recipients. Counties have the option to shred returned cards themselves or return them to DIRM. Currently, counties are instructed to return them to DIRM only.

## **II. EFFECTIVE DATE**

This change is effective August 1, 2002.

### **III. MAINTENANCE OF MANUAL**

Remove MA-1100, pages 15-16.  
Insert MA-1100, pages 15-16.

Online Manual: Revised MA-1100, item IX.A.

Remove MA-2221, pages 7-8.  
Insert MA-2221, pages 7-8.

Online Manual: Revised MA-2221, item V.F.

Remove MA-2380, pages 1-9.  
Insert MA-2380, pages 1-8.

Online Manual: Revised all of MA-2380.

If you have any questions, please contact your Medicaid Program Representative.

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Director

[This material was researched and prepared by Cinnamon Narron, Policy Consultant, Medicaid Eligibility Unit.]

[MA-1100](#)  
[MA-2221](#)  
[MA-2380](#)