

CHANGE NOTICE FOR MANUAL NO. 14-07, COMMUNITY CARE OF NORTH CAROLINA/CAROLINA ACCESS

DATE: JULY 24, 2007

Manual: Family and Children's Medicaid
Change No: 14-07
To: County Directors of Social Services
Effective: August 1, 2007

I. CHANGES

- A. [MA-3435](#), Community Care of North Carolina/Carolina Access, instructs the caseworker on the procedures for enrolling and linking or exempting the North Carolina Health Choice children ages 6 through 18 to a Community Care of North Carolina/Carolina Access provider and primary home.

The Managed Care staff has created 2 new exempt numbers that caseworkers must use and manually key into the EIS system in the following situations:

1. 9900023 Medical exemption requested. Decision pending.
 2. 9900033 Mail-in application and recipient is not enrolled in Carolina ACCESS.
- B. The Managed Care staff has clarified that the exempt number 9900032 is for North Carolina Health Choice (NCHC) children. The caseworkers will use 9900032 when the NCHC child does not have a provider or the NCHC child already has a provider and the provider is not enrolled as a Carolina ACCESS provider.

The exempt codes will appear on the monthly exempt report that counties currently receive. The report will pick up these new exempt codes when caseworkers begin keying these codes.

II. IMPLEMENTATION

This policy is effective August 1, 2007. You must key in an exempt number or a provider number for any redeterminations or applications approved on or after August 1, 2007. At the next review determine if the child has a medical provider. If the child already has a medical provider, key the appropriate provider number.

III. MAINTENANCE OF MANUAL

- A. Remove: MA-3435, Community Care of North Carolina/Carolina Access, pages 9 and 10.**
- B. Insert: [MA-3435](#), Community Care of North Carolina/Carolina Access, pages 9 and 10 effective August 1, 2007.**

If you have any questions, please contact your Medicaid Program Representative.

Mark T. Benton
Director

(This material was researched and written by Sandi Morrow, Policy Consultant, Medicaid Eligibility Unit.)