CHANGE NOTICE FOR MANUAL NO. 12-12, NEMT POLICY ADJUSTMENTS

DATE: DECEMBER 1, 2012

Manual: Family and Children's Medicaid

Change No: 12-12

To: County Directors of Social Services

Effective: December 1, 2012

I. BACKGROUND

FC Change Notice 12-12, Non-Emergency Medicaid Transportation (NEMT), revised NEMT policy in order to provide more consistency and oversight of the transportation program. This Change Notice revises policy to provide, clarification on the additional vendor reporting obligations required by federal law against transportation vendors and providers. It also aligns NEMT vendor background check requirements with those placed on Medicaid providers.

CMS and other federal agencies use the term beneficiary instead of recipient. To match their terminology, as policy changes, recipient and A/R will be changed to beneficiary and A/B.

II. CONTENT OF CHANGE

- A. MA-3550 VI.C is revised to add information concerning NEMT that is contracted out.
- B. MA-3550 VI.E revises the monitoring requirements.
- C. MA-3550 VII.A is revised to add a statement concerning NEMT policy for foster children.
- D. MA-3550 VII.C revises special needs requirements concerning age for required attendant and provides explanation for greater distance transportation.
- E. MA-3550 VIII.B revises requirements for greater distance transportation requests.
- F. MA-2910 VIII.D. is revised to put all instructions for completing the DMA-2056, Transportation Log, in one place.

- G. MA-3550 IX.F includes exception for public transportation vendors to criminal background check requirements and gives additional disqualification reasons.
- H. MA-3550 IX.H is revised to include information needed from vendors who subcontracts services.
- I. DMA-5048 is revised to provide space for provider explanation.

III. EFFECTIVE DATE AND IMPLEMENTATION

December 1, 2012

IV. MAINTENANCE OF MANUAL

Remove: MA-3550, Medicaid Transportation, Pages 1-44

Insert: MA-3550, Medicaid Transportation, Pages 1-46

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Michael Watson, Director

(This material was researched and written by Kellye Wooten, Policy Consultant, Medicaid Eligibility Unit)