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TO: County Directors of Social Services
Medicaid Supervisors and Caseworkers

FROM: Carolyn McClanahan, Associate Director
Eligibility Services

RE: Delay in Deployment of New Website Location for Forms and Manuals

DATE: July 17, 2019

The launch of the North Carolina Department of Health and Human Services (DHHS) new website for its collection of online forms, manuals, administrative letters and change notices will be delayed to later in the year. This temporary delay will ensure a seamless transition to the new site and enhance the user experience.

You may still access the new site [here](#), to get a preview of how each Division's information will be displayed in a simple, straightforward manner. Additional information will be forthcoming with the new go live date for the website. **Until that time, please continue to access online forms and manual via the [current website](#)**

We invite your feedback regarding this new site. If you have any questions or concerns you may contact Sharon.d.Moore@dhhs.nc.gov or Karen.Mann@dhhs.nc.gov.