

PLEASE DO NOT RESPOND TO THIS LISTSERV MESSAGE

To: County Directors of Social Services
Medicaid Staff

From: Carolyn McClanahan, Associate Director
Eligibility Services
NC Medicaid

Re: Hurricane Dorian Procedures

Date: September 5, 2019

DHB Administrative Letter 06-19 Emergency_Medicaid Procedures for Hurricane Dorian will be published to the [NCDHHS Policies and Manuals website](#) on September 5, 2019. This letter was sent, via email, to all 100 county Department of Social Services Directors on September 5, 2019. The effective date of these actions is September 4, 2019.

Please refer to any press releases concerning Hurricane Dorian on the Department of Health Benefits (DHB), [NC Medicaid website](#).

We thank you and appreciate all your hard work in ensuring evacuees and the citizens of North Carolina receive timely access to benefits by assisting them as quickly as possible.

If you have any questions regarding this material, please contact your [Medicaid Operational Support Team \(OST\) representative](#).