

PLEASE DO NOT RESPOND TO THIS LISTSERV MESSAGE

TO: County Directors of Social Services
Medicaid Supervisors and Caseworkers

FROM: Carolyn McClanahan, Associate Director
Eligibility Services

RE: Advance Copy: Upcoming Manual Revision

Due to recent guidance from Centers for Medicare & Medicaid Services (CMS) and the State Hearings and Appeals Office, DHB has made policy and procedural updates. This includes revision to Medicaid Manual Sections; [3306 - MAGI](#) Income, [3405 -Twelve Month](#) Transitional Medicaid and [3430/2420](#) - Notices and Hearings. DHB is providing advance copies of the policies that will be effective October 1, 2019. They may be located in the [Health Benefits/NC Medicaid](#) section of the NC DHHS Policies and Manuals.

The “ADVANCE COPY” provides county agencies the opportunity to review the changes and train staff prior to the effective date.

County staff should continue to follow the policies currently posted. Upon implementation, county staff should follow current notice policy for any applications dispositioned or recertifications completed **on or before October 20, 2019.**

If you have any questions regarding this material, please contact your [Medicaid Operational Support Team \(OST\) Representative](#).