CHANGE NOTICE FOR MANUAL

DATE: April 5, 2021

MANUAL: Food and Nutrition Services Certification Manual

TO: County Directors of Social Services

CHANGE NO: 01-2021

SUBJECT: Policy Updates

EFFECTIVE: May 1, 2021

I. BACKGROUND

The purpose of this change notice is to update the Manual Section 100, General Procedures and Requirements. There are no policy changes associated with this change notice, the manual sections have been reformatted for consistency and clarification as well as removing outdated references. Some sections have been rearranged to group like topics together and free up sections for future updates.

II. SPECIFIC CHANGES

Old Manual Section	New Manual Section	Change	
100 Food and Nutrition Services Manual Maintenance and Public Access			
FNS 100.01	FNS 100.01	References to Food Stamps replaced with Food and Nutrition Services.	
FNS 100.02	FNS 100.02	References to Food Stamps and printing copies removed.	
FNS 100.03		Section deleted as obsolete.	
FNS 100.04	FNS 100.03	References to Food Stamps replaced with Food and Nutrition Services.	
105 Prudent Person Concept			
FNS 105.01	FNS 105.01	Section reformatted	
110 Purpose and Authority of the Food and Nutrition Services Program			
FNS 110.01	FNS 110.01	Section reformatted	
FNS 110.02	FNS 110.02	Section reformatted	
FNS 110.03	FNS 115.01, 115.02, 115.03	Information reformatted and relocated.	
FNS 110.04	FNS 110.03	Section renumbered and reformatted	
FNS 110.05	FNS 110.04	Section renumbered and reformatted	
FNS 110.06	FNS 110.05	Section renumbered and reformatted	
115 Administration of the Food and Nutrition Services Program			
FNS 115.01	FNS 115.05	Section reformatted	
120 Complaints and Fair Hearing Process			

FNS 120.01	FNS 115.04	Information reformatted and relocated.	
FNS 120.02	FNS 115.02	Information reformatted and relocated.	
125 Complaint Procedures			
FNS 125.01	FNS 120.01	Information reformatted and relocated.	
FNS 125.02	FNS 120.02	Information reformatted and relocated.	
FNS 125.03	FNS 120.03	Information reformatted and relocated.	
FNS 125.04	FNS 120.04	Information reformatted and relocated.	
130 Disclosure of Information			
FNS 130.01	FNS 125.01	Information reformatted and relocated.	
FNS 130.02	FNS 125.02	Information reformatted and relocated.	
135 Retention of Records			
FNS 135.01	FNS 130.01	Information reformatted and relocated.	
140 Personnel Requirements and Training			
FNS 140.01	FNS 140.01	Information reformatted and relocated.	
FNS 140.02	FNS 140.02	Information reformatted and relocated.	
FNS 140.03	FNS 140.03	Information reformatted and relocated.	
FNS 140.04	FNS 140.04	Information reformatted and relocated.	
FNS 140.05	FNS 140.05	Information reformatted and relocated.	
	FNS 140.06	This section was added to incorporate information	
		previously issued on administrative letters and to	
	FNS 140.07	provide instructions for separation of duties while	
		administering the FNS program	
145 Division of Responsibilities			
FNS 145.01	FNS 140.06	Information reformatted and relocated.	
FNS 150 Second Party Review			
FNS 150.01	FNS 135.01	Information reformatted and relocated.	
155 Claims			
FNS 155.01	FNS 145.01	Information reformatted and relocated.	
160 Quality Control			
FNS 160.01	FNS 135.02	Information reformatted and relocated.	
165 Identification Cards			
FNS 165.01	FNS 110.08	Information reformatted and relocated.	
FNS 165.02		Section deleted as obsolete.	
FNS 165.03	FNS 110.07	Information reformatted and relocated.	

III. **IMPLEMENTATION INSTRUCTIONS**

These changes are effective May 1, 2021. Submit any questions regarding this policy to DSS.Policy.Questions@dhhs.nc.gov.

Sincerely,

Senior Director for Economic Security Division of Social Services, Economic and Family Services

Carle & West

CW/rc

Attachments (10):

FNS 100 Food and Nutrition Services Manual Maintenance

FNS 105 Prudent Person Concept

FNS 110 Purpose and Authority of FNS Program

FNS 115 Administration of the FNS Program

FNS 120 Complaints and Fair Hearings

FNS 125 Disclosure of Information and Inquiries

FNS 130 Records Retention, Ownership, and Documentation

FNS 135 Second Party Review & Quality Control

FNS 140 Personnel Requirements

FNS 145 Claims