

CHANGE NOTICE FOR MANUAL

DATE: August 31, 2022
MANUAL: Food and Nutrition Services Certification Manual
TO: County Directors of Social Services,
Program Integrity Investigators, Managers and Supervisors
CHANGE NO: 05-2022
SUBJECT: Policy Updates
EFFECTIVE: October 01, 2022

I. BACKGROUND

The purpose of this change notice is to: 1) update policy as it relates to EBT recipient and retailer fraud, and 2) update the contact information for the Program Integrity (PI) Consultant and reference the new Division of Child and Family Well-Being throughout this manual section.

II. SPECIFIC CHANGES

FNS 825 Intentional Program Violation (IPV) Disqualifications

825.01 DISQUALIFICATION PENALTIES

Updated to include NC FAST procedures.

825.02 DISQUALIFIED RECIPIENT MATCH WITH OTHER STATES

Updated to include NC FAST report & NC FAST procedures. Updated to include new Program Integrity email address to answer questions or problems with an out of state disqualification.

825.03 ESTABLISHING AN IPV DISQUALIFICATION

Changed from policy section 710 to policy section 705.

825.04 IMPOSING THE DISQUALIFICATION

Updated to include NC FAST disqualification location. Changed from policy section 710 to policy section 705.

825.05 DISQUALIFIED RECIPIENT RECORD

Updated to include NC FAST procedures. Updated to include Information Support number.

825.06 DISQUALIFICATIONS INVOLVING DUAL PARTICIPATION

Changed from policy section 710 to policy section 705.

FNS 830 EBT Recipient and Retailer Fraud

830.02 REFERRING SUSPECTED RETAILER FRAUD

Updated to include new Division of Child and Family Well-Being.

830.03 PROCEDURES FOR REFERRING SUSPECTED RETAILER FRAUD TO FNS

Updated to include new Program Integrity email address where reports of retail fraud can be sent. Updated to include new Division of Child and Family Well-Being.

830.04 FNS PROCEDURES FOR REFERRING ALLEGED EBT RECIPIENT FRAUD TO NC COUNTIES

Updated to include new Division of Child and Family Well-Being. Updated to include what referral type to key in NC FAST for trafficking referrals from a charge letter. Updated to include how to determine date of discovery (DOD) for trafficking referrals.

III. IMPLEMENTATION INSTRUCTIONS

These changes are effective October 01, 2022. If you have any questions, please submit them to PI Questions at dss.pi.questions@dhhs.nc.gov.

Sincerely,

Madhu Vulimiri, MPP
Deputy Director
Division of Child and Family Well-Being
MV/RP

Attachments (2)

FNS 830 EBT Recipient and Retailer Fraud
FNS 825 Intentional Program Violation (IPV) Disqualifications