

NORTH CAROLINA STATE DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF SOCIAL SERVICES
TITLE VI, FEDERAL CIVIL RIGHTS ACT OF 1964

Explanation

Under this legislation, all persons applying for, receiving, or participating in any federally assisted program or activity are protected against discrimination on the grounds of race, color, or national origin.

Any of the following actions by a social services agency or by an agency, institution, or facility providing care or service under any program or activity receiving Federal financial assistance are considered discriminatory when based on race, color, or national origin:

1. Denial of aid, care, service, or other benefits.
2. Segregation or separate treatment.
3. Restriction in any way in the enjoyment of any advantage or privilege enjoyed by others.
4. Treatment which is different from that afforded others in regard to determination of eligibility or other condition which must be met.

Any individual who feels he has been discriminated against on the basis of race, color, or national origin may make a written complaint within 180 days from the date of the alleged discrimination to:

1. the local county director of social services, or
2. the Civil Rights Administrator of the Division of Social Services, Department of Health and Human Services, Raleigh, or
3. the Secretary, Department of Health and Human services, Washington, D.C.

Forms on which complaints may be made to the county and State offices may be secured from:

1. the local county department of social services, or
2. the Division of Social Services, Department of Health and Human Services, 820 South Boylan Avenue, Raleigh, North Carolina 27603 or visit <https://www.ncdhhs.gov/divisions/social-services/limited-english-proficiency>
3. the Centralized Case Management Operations, U.S. Department of Health and Human Services
200 Independence Avenue, S.W., Room 509F HHH Bldg. Washington, D.C.
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