LPA Name: Date Report sent to LPA: Response Due Date:
The next worksheet should be completed with the case response.
1) Outline the program improvement activities and timeline that the LPA will implement in order to prevent ongoing errors from occuring.
NOTE: This may include activities such as second party case reviews, staff trainings and/or consultation with DCDEE TA consultant. Verification of implementation of program improvement activities is required by DCDEE prior to monitoring finalization.
2) Who is responsible for ensuring the above program improvement activities will be implemented by the LPA?
3) Is there any additional information you would like your program compliance consultant to be aware of? (Ex-staff changes, scheduled leave of individuals responsible for Program Improvement implementation, Help Desk Tickets, etc)
4) If your county did not achieve a passing score, would you like to request a remediation monitoring? This is an option for counties that do not achieve a passing score in their regular scheduled monitoring. The remediation must be requested from the county in their initial response. The remediation monitoring score will replace the score of the initial monitoring. All corrections (documentation & financial) MUST be corrected from both monitorings. The remediation monitoring does not guarantee a final passing score.

LPA Name:

LPA Person for Follow-up:

NOTE: No retroactive evidence corrections should be keyed in NC FAST until after LPA receives approval of the below correction plan.

Sample	Child	Certification	Finding Section	LPA Proposed Corrective Action Steps	Financial	Expected	Expected
Number	Monitored		Ex-Eligibility, Verification, Case	NOTE: This section should include updated income calculations (if applicable) and over/underpayment	Correction Service Months	Overpayment	Underpayment
			Notes	calculations	MOULTIS		
						\$ -	\$ -

LPA Person for Follow-up:

Sample Number	Child Monitored	Finding Section Ex-Eligibility, Verification, Case Notes	LPA Rebuttal NOTE: LPA must list all information in this section to be considered in the rebuttal. This includes, but is not limited to: case narrative, the current application or recertification packet for the month monitored, verifications, any referrals as appropriate and specific communication with TA Consultant or DCDEE policy help desk.	Policy Section(s) to Support Rebuttal

Rebuttal requests are reviewed by the Program Compliance Unit and Policy Unit, if necessary. If it is determined that the case was cited in error, DCDEE will return points and you will be notified in writing. A revised monitoring checklist will be sent to your agency at the time of monitoring finalization.

All decisions regarding rebuttals are final.

Only sample cases reported on this tab at the time of the initial response are eligible for reconsideration.