

CHANGE NOTICE FOR MANUAL NO. 04-26, NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT)

DATE: March 16, 2026

Manual: Family and Children's Medicaid
Change No: 04-26
To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB)/ NC Medicaid has updated the charts in MA-3550, Non-Emergency Medical Transportation (NEMT) for In-State and Out-of-State Per Diem Rates and Mileage Rates.

II. EFFECTIVE DATE AND IMPLEMENTATION

This change notice is effective upon receipt for all applications processing and ongoing recertifications.

If you have any questions regarding information in this letter, please contact your Medicaid Operational Support Team Representative.

DocuSigned by:
Melanie Bush
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Melanie Bush
Deputy Secretary, NC Medicaid

