



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child Development and Early
Education

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
ANNA CARTER • Director

October 24, 2018

Dear County Directors of Social Services and Local Purchasing Agencies

Letter Number: SCCA DCDL #07-18

Attention: Directors of County Departments of Social Services
Directors of Other Local Purchasing Agencies
Child Care Coordinators
Other DSS Personnel who work with the Subsidized Child Care Assistance Program

Subject: **Waiver of Parental Fees for service months October 2018 – January 2019
in Counties Impacted by Hurricane Florence**

The purpose of this Dear County Director Letter is to communicate how parental fees will be paid to child care providers in counties affected by Hurricane Florence for the months of October 2018 – January 2019.

Many people have been impacted by Hurricane Florence and we want to make sure that those families who live in one of the designated disaster counties don't have a negative impact on their subsidy services. The Division of Child Development and Early Education (DCDEE) is waiving parental fees for families in the 31 most impacted counties beginning with service months October 2018 through January 2019. Families have been notified of this waiver.

This means that even though families are responsible for the subsidized child care parental fee, they are exempt from paying it for these four service months. DCDEE will make full payments to providers which will include the parental fee. This will ensure that providers continue to receive full payment based on the children's attendance during these months. If parental fees have already been paid for the service month of October, DCDEE has asked providers to please work with these families by providing refunds or credits back to the family.

Going forward, child care providers are not to collect parental fees from families for the months of November 2018 – January 2019. For all new cases entered on or after 11/2/2018, the case worker will have to create a manual adjustment to make the parental fee zero. There will have to be a manual adjustment entered for each service month that the parental fee is waived. All four adjustments can and should be entered into NC FAST at the time of the application. The job aid for manual parent fee adjustment provides steps and guidance on how to make these manual parental fee adjustments within NC FAST.

Families in the following 31 most impacted counties will receive this waiver.

Anson, Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Orange, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Union, Wayne, and Wilson.

If you have questions about the information in this letter, or other Subsidized Child Care Assistance Program questions, please contact dcdee.subsidy.policy.help@dhhs.nc.gov to reach technical assistance and policy consultation.

Sincerely,

Anna Carter

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD DEVELOPMENT AND EARLY EDUCATION

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