

## CHANGE NOTICE FOR MANUAL

**DATE:** September 26, 2024  
**MANUAL:** Energy Programs Manual  
**TO:** County Directors of Social Services  
**CHANGE NO:** 04-2024  
**SUBJECT:** Policy Updates  
**EFFECTIVE:** September 1, 2024

### I. BACKGROUND

The purpose of this change notice is to add disaster guidance to the Crisis Intervention Program policy.

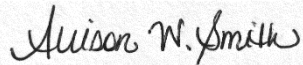
### II. SPECIFIC CHANGES

- Section 400.09- Weather-Related Event Caused by a Natural Disaster

### III. IMPLEMENTATION INSTRUCTIONS

This new energy disaster policy was effective September 1, 2024. Submit any questions regarding this policy to [DSS.Policy.Questions@dhhs.nc.gov](mailto:DSS.Policy.Questions@dhhs.nc.gov)

Sincerely,



Allison W. Smith,  
Deputy Director, Economic and Family Services  
AWS/js

**Attachments (1):**  
EP-400