

CHANGE NOTICE FOR MANUAL

DATE: January 1, 2026
MANUAL: Energy Programs Manual
TO: County Directors of Social Services
CHANGE NO: 01-2026
SUBJECT: Policy Updates
EFFECTIVE: January 1, 2026

I. BACKGROUND

The purpose of this change notice is to update the prepaid meter language, removing the \$250 prepaid cap. Prepaid meter amounts can be approved for the amount needed for 30 days of service, up to the \$600 Crisis Intervention Program limit. Also to provide clarification on household eligibility as it relates to household composition and the household eligibility for the max CIP amount once per fiscal year with examples provided.

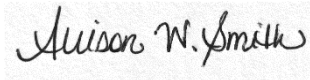
II. SPECIFIC CHANGES

- CIP: Section 400.03 B- Who to include on application.
- CIP: Section 400.04 C- Method of payment.

III. IMPLEMENTATION INSTRUCTIONS

This new policy will be effective January 1, 2026. Submit any questions regarding this policy to DSS.Policy.Questions@dhhs.nc.gov

Sincerely,



Allison W. Smith, Deputy Director
Division of Social Services, Economic and Family Services

AWS/js

Attachments (1):
EP-400