

CHANGE NOTICE FOR MANUAL

DATE: September 18, 2024
MANUAL: Energy Programs Manual
TO: County Directors of Social Services
CHANGE NO: 03-2024
SUBJECT: Policy Updates
EFFECTIVE: September 18, 2024

I. BACKGROUND

The purpose of this change notice is to update private funding sections 500, 520, and 540 of the Energy Programs Manual.

II. SPECIFIC CHANGES

- Section 500-Duke Energy Progress- Share the Light
- Section 520- Piedmont Natural Gas- Share the Warmth
- Section 540- Wake Electric Round Up
- Removal of Section 560 Haywood Electric Company's Helping Each Member Cope Program

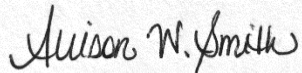
All areas updated in each section:

- general information
- eligibility requirements, benefit increase and hierarchy
- vendor agreement
- application process
- crisis determination and documentation
- benefit levels and limitations
- method of payment

III. IMPLEMENTATION INSTRUCTIONS

This new policy was effective September 16, 2024. Submit any questions regarding this policy to DSS.Policy.Questions@dhhs.nc.gov

Sincerely,



Allison W. Smith, Deputy Director
Economic and Family Services
AWS/js

Attachments (1):

EP-500,520,540