

SECTION 430: INFORMATION AND REFERRAL

REVISED: 04/01/06

I. DEFINITION

Information and Referral means giving information about services provided under the State's social services program and other service programs, both public and private; brief assessment to determine the most appropriate resource to meet the stated needs of the person requesting services; and referral to and follow-up with those community resources which provide or make available such services. Outreach activities are not included nor are soliciting recipients for service an activity which is included within the scope of information and referral.

II. TARGET POPULATION

Blind or visually impaired individuals who must access community resources.

III. GOALS

A. Personal Self-Sufficiency

B. Preventing or Reducing Inappropriate Institutional Care

C. Preventing or Remediating Abuse, Neglect or Exploitation

IV. STRATEGIES

A. Personal Self-Sufficiency

Providing individuals with information on the availability of services designed to promote self-care and independent living.

B. Preventing or Reducing Inappropriate Institutional Care

Providing individuals and their families with information on community-based and home-based alternatives to institutional placement.

C. Preventing or Reducing Inappropriate Institutional Care

Providing individuals with information on community resources directed at preventing or remediating abuse, neglect, and exploitation. Providing individuals with information about resources which offer help in solving personal problems and in coping with problems or parent- child relationships and other intra-family conflicts.

