

CHANGE NOTICE FOR MANUAL NO. 02-24, MA-3410, CHANGE IN CIRCUMSTANCE, TERMINATIONS, AND REOPENING

DATE: January 31, 2024

Manual: Family and Children's Medicaid
Change No: 02-24
To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has revised and added new guidance for the Family and Children's Medicaid policy section [MA-3410, Change in Circumstance, Terminations, and Reopening](#).

II. POLICY UPDATE

Subsection D. Changes Discovered on an Application – Eligibility Determined via the Marketplace, has been added to [MA-3410](#), section I. Policy Principles.

Subsection D. provides policy and procedures for local agencies when new information is discovered while working with information verified on a determination of eligibility by the Federally Facilitated Marketplace (FFM). Eligibility determined by the FFM is final and any new information must be treated as a change of circumstance, even if the new information is discovered prior to authorizing Medicaid.

III. EFFECTIVE DATE AND IMPLEMENTATION

Changes noted in this change notice are effective February 1, 2024.

If you have any questions regarding information in this letter, please contact your [Operational Support Team Representative](#).

DocuSigned by:

Melanie Bush

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Jay Ludlam

Deputy Secretary, NC Medicaid