

CHANGE NOTICE FOR MANUAL NO. 03-24, MA-3430, NOTICE AND HEARINGS PROCESS

DATE: January 31, 2024

Manual: Family and Children's Medicaid
Change No: 03-24
To: County Directors of Social Services

I. BACKGROUND AND CONTENT OF CHANGE

The Division of Health Benefits (DHB) has added guidance regarding appeals requested after an eligibility determination from the Federally Facilitated Marketplace (FFM) to [MA-3430, Notice and Hearings Process](#).

II. POLICY UPDATE

Subsection D. Federally Facilitated Marketplace (FFM) Determinations – Appeals, has been added to [MA-3430](#) section V. Hearing Process.

Subsection D. provides local agencies with policy and procedures for hearings requested by a beneficiary who was determined eligible for NC Medicaid by FFM.

III. EFFECTIVE DATE AND IMPLEMENTATION

Changes noted in this change notice are effective February 1, 2024.

If you have any questions regarding information in this letter, please contact your [Operational Support Team Representative](#).

DocuSigned by:

Melanie Bush

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Jay Ludlam

Deputy Secretary, NC Medicaid