

ADMINISTRATIVE LETTER ECONOMIC AND FAMILY SERVICES 13-2020
EFS_WF_AL-13-2020

Work First (WF) Claims Suspension Extension

TO: County Directors of Social Services

ATTENTION: Work First Family Assistance Managers and Supervisors

DATE: July 16, 2020

SUBJECT: Suspension of Claim Collections and Fair Hearing Timeframes through July 31, 2020

EFFECTIVE: Upon Receipt

PRIORITY: For Information and Action

I. GENERAL INFORMATION

Based on the state's continued economic status due to COVID-19 North Carolina Department of Health and Human Services (DHHS) requested and was approved for waivers to suspend claims collections and suspend fair hearing timeframes. These two waivers were extended through July 31, 2020. This information was previously shared in EFS_FNS_AL-21-2020.

II. POLICY PROCEDURES

There are no policy procedure changes for the waivers addressed in this letter. All terms and conditions outlined within the previously approved adjustment(s) apply.

III. IMPLEMENTATION INSTRUCTIONS

The following waivers have been extended until July 31, 2020 by the United States Department of Agriculture (USDA) for Food and Nutrition Services and the implementation instructions updated as follows:

- **[EFS FNS AL-9-2020 Suspension of Claim Collections.](#)**

This policy is effective upon receipt for collection of all current FNS and extended by the DHHS to all WF overpayments and delay of collection on newly established FNS and WF overpayments through July 31, 2020. Submit any questions regarding this information to the Operational Support Team (OST) at dss.policy.questions@dhhs.nc.gov.

- **[EFS FNS AL-10-2020 FNS State Fair Hearings Conducted by Telephone.](#)**

The state fair hearings suspension of timeframes was extended through July 31, 2020. The fair hearings process may be extended up to 120 days from receipt of the

request for fair hearings that were already in process or for which requests are received from March 1 through July 31, 2020. Please email any questions regarding this policy to the DHHS Operational Support Team (OST):
DSS.Policy.Questions@dhhs.nc.gov

Sincerely,

A handwritten signature in blue ink that reads "David Locklear". The signature is written in a cursive style with a large initial "D".

David Locklear, Deputy Director
Economic and Family Services

DL/lmd