

**DSS ADMINISTRATIVE LETTER NO. ECONOMIC AND FAMILY
SERVICES 8-2009
(Work First)**

TO: County Directors of Social Services
ATTENTION: Work First Managers & Supervisors
DATE: September 15, 2009
SUBJECT: Medicaid Card Changes
EFFECTIVE DATE: Upon Receipt

I. GENERAL INFORMATION

Effective September 8, 2009, the N.C. Medicaid Program began issuing one Medicaid Identification (MID) card per year to each recipient. The annual cards are printed on gray stock. Any individual authorized September 8, 2009 or later will receive the new card, regardless of the authorized months.

II. IMPLEMENTATION PROCEDURES

A new indicator will be available on the DSS-8125 at the Individual Level. Work First staff will use the indicator to issue a gray Medicaid card for new approvals, reapplications or add on approvals. If an individual already has a gray Medicaid card from an earlier time, a new card is not needed.

For additional information regarding the Medicaid Card changes please refer to DMA Administrative Letter No: 04-09, found at [NC DHHS Online Publications - Manuals](#).

Sincerely,



Dean Simpson, Chief
Economic and Family Services Section

DS: sdm

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Work First Local Support
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