

CHANGE NOTICE FOR MANUAL

DATE: September 20, 2017
MANUAL: Food and Nutrition Services Certification Manual
TO: County Directors of Social Services
CHANGE NO: 3-2017
SUBJECT: Policy Updates
EFFECTIVE: September 20, 2017

I. BACKGROUND

The purpose of this change notice is to make changes and clarifications to the Food and Nutrition Services Certification Manual.

II. SPECIFIC CHANGES

A. Section 810 Agency Error (AE) Claims

1. Clarified timeline policy in Sections of 810.01.
2. Updated policy to reflect repayment agreement requirements in Sections of 810.06.

B. Section 815 Inadvertent Household Error (IHE) Claims

1. Clarified timeline policy in Sections of 815.01.
2. Updated policy to reflect repayment agreement requirements in Sections of 815.06.

A. Section 820 Intentional Program Violation (IPV) Claims

1. Updated policy to reflect repayment agreement requirements in Sections of 820.08.

II. IMPLEMENTATION INSTRUCTIONS

These changes are effective with upon receipt.

If you have any Program Integrity questions for Food and Nutrition Services, please contact dss.energy.pi.questions@dhhs.nc.gov .

Sincerely,

A handwritten signature in black ink that reads "David Locklear". The signature is fluid and cursive, with a long horizontal stroke at the end.

David Locklear, Deputy Director
Economic and Family Services
Division of Social Services

DL/kc

Attachments (3)

[FSs810](#)

[FSs815](#)

[FSs820](#)

FS-CN3-2017