

**DHB ADMINISTRATIVE LETTER NO: 13-23,  
CHILD SUPPORT COOPERATION AND  
APPLYING FOR OTHER MONETARY  
BENEFITS POST ELIGIBILITY BENEFITS  
DURING THE CONTINUOUS COVERAGE  
UNWINDING (CCU) PERIOD**

**DATE:** August 18, 2023

**SUBJECT:** Child Support Cooperation and Applying for Other  
Monetary Benefits Post Eligibility During the  
Continuous Coverage Unwinding (CCU) Period

**DISTRIBUTION:** County Departments of Social Services  
Medicaid Supervisors  
Medicaid Eligibility Staff

**I. BACKGROUND**

The Consolidated Appropriations Act (CAA), 2023 was enacted on December 29, 2022. The CAA delinked the continuous coverage requirement from the PHE and provided March 31, 2023 as the last day of the continuous coverage requirement for Medicaid beneficiaries.

The Centers for Medicare and Medicaid has provided new/additional 1902 (e)(14) waiver flexibilities to states, to streamline renewals during the CCU Unwinding period and will minimize terminations for procedural reasons.

The purpose of this administrative letter is to provide updated policy guidance during the application, renewal process, and change of circumstance. These guidelines are related to child support cooperation and applying for other monetary benefits to which an individual may be entitled post-eligibility. These guidelines will reduce the caseworker's post eligibility tasks after determination of Medicaid eligibility and reduce churn related to procedural terminations.

## II. UPDATED PROCESS CHANGES DURING THE CCU PERIOD

### A. Post eligibility Child Support Cooperation

At application, renewal process, and/or change of circumstance the applicant/beneficiary (a/b) is **no longer** required to cooperate with child support agency to establish medical support for the child(ren) or provide absent parent information for the remainder of the CCU.

### B. Post-eligibility Application for Other Monetary Benefits

An a/b who may be entitled to other **monetary** benefits outlined below **are no longer required** to apply for those monetary benefits at application (post-eligibility), renewal, or change circumstance during the CCU period.

After the a/b is determined Medicaid eligible, DO NOT request the individual to:

- Apply for annuities, pensions, retirement, and disability **monetary** benefits to which they are entitled such as;
  - Apply for veterans' compensation and pensions,
  - Old-Age, Survivors and Disability Insurance (OASDI) benefits,
  - Railroad retirement benefits, and
  - Unemployment compensation.

### C. Medicare Is Not A Monetary Benefit.

When an individual turns age 65, policy regarding applying for Medicare is still applicable. If the individual applies for Medicare and begins to receive Social Security (SSA) benefits, the SSA income will be disregarded for the remainder of the CCU. Follow normal policy procedures.

## III. PROCEDURES

### A. Child Support

An a/b who is in non-cooperation status with child support **is not required** to cooperate or provide Absent Parent information at application, renewal or change in circumstance during the CCU period.

1. Once eligibility has been determined, no follow up on the cooperation status with Child Support Services or Absent Parent information is required.
2. **DO NOT** send a NCFAS-20020 for MAGI renewal or a DHB-5097 for application or non-MAGI renewals to request for the a/b to cooperate with child support and/or to provide medical support verification.

3. **DO NOT** key a child support referral.
4. Refer to [DHB ADMINISTRATIVE LETTER NO: 02-20, CHILD SUPPORT GUIDANCE ELIGIBILITY VERIFICATION](#).

#### **B. Application for Other Benefits**

1. An a/b who may be entitled to other **monetary** benefits outlined in section II.C above **cannot be required** to apply for those benefits at application, renewal, or change circumstance during the CCU period.
2. **DO NOT** send a NCFAS-20020 for MAGI renewal or a DHB-5097 for application or non-MAGI renewals for the a/b to apply for other benefits.

#### **IV. PARENT/CARETAKER REQUESTS ASSISTANCE WITH CHILD SUPPORT**

The parent/caretaker is **NOT** required to cooperate, however if the parent/caretaker requests assistance with establishing child support, the caseworker should assist by keying the child support referral and **documenting the request in the case narrative**. This is the **only** scenario during the CCU, the caseworker should key a child support referral.

#### **V. THIRD PARTY INSURANCE**

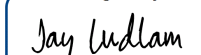
Post eligibility requirements still apply for third party insurance verification.

#### **VI. EFFECTIVE DATE OF CHANGE AND IMPLEMENTATION**

This letter applies to pending/new applications and pending/ongoing recertifications on and after August 18, 2023.

If you have any questions regarding this information, please contact your [Medicaid Operational Support Team representative](#).

DocuSigned by:

  
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Jay Ludlam

Deputy Secretary, NC Medicaid