CHANGE NOTICE FOR MANUAL, NO. 02-03, MEDICAID ID CARDS

DATE: JULY 2, 2002

Manual: Family and Children’s Medicaid

Change No: 02 - 03

To: County Directors of Social Services

Effective: August 1, 2002

I. BACKGROUND

The NC FAST (Families Accessing Services through Technology) Family and Children’s Policy Simplification Work Group met and made several recommendations to the Division of Medical Assistance for simplifying Family and Children’s Medicaid policy.

The Work Group included the following county staff:

Donna Grady, Lenoir County
Jim Holland, Buncombe County
Sandra Shearin, Franklin County
Cindy Snipes, Chatham County
Sandy Williams, Mecklenburg County

II. MA-3340 AND MA-3505

One of the group’s recommendations that DMA has decided to implement is to revise policy regarding issuing replacement Medicaid cards. It is not necessary to remove the pharmacy stub before issuing a duplicate card in the following aid program categories: MIC, HSF and IAS. In Work First and MAF with only children in the case, the pharmacy stub will not need to be removed. These recipients are not limited to the 6 prescription limit per month. You must still remove the pharmacy stub for all other categories of Medicaid.

Also, during the county transfer process, you do not have to send the replacement card to the second county. You may mail it directly to the recipient.

Other changes include updating the address for Manager of Operations at the Division of Information Resource Management (DIRM).

III. EFFECTIVE DATE

This change is effective August 1, 2002.
IV. MAINTENANCE OF MANUAL

Remove MA-3340, pages 9-10.
Insert MA-3340, pages 9-10.

Online Manual: Revised MA-3340, item V.G.

Remove MA-3505, pages 1-9.
Insert MA-3505, pages 1-8.

Online Manual: Revised all of MA-3505.

If you have any questions, please contact your Medicaid Program Representative.

Nina M. Yeager
Director

[This material was researched and prepared by Cinnamon Narron, Policy Consultant, Medicaid Eligibility Unit.]

MA-3340
MA-3505