I. BACKGROUND

A review of MA-2320, Redetermination of Eligibility, and MA-2301, Conducting a Face-to-Face Intake Interview, was conducted to identify discrepancies, changes, and clarifications needed concerning the mail-in redetermination reviews and Health Check program information.

II. CONTENT OF CHANGE

The following changes were made:

A. Reference to DMA Health Check brochures is eliminated.

B. The sections are changed to more closely reflect the Family and Children’s Medicaid Manual information.

C. A requirement to inform the recipient of available services when processing a mail-in redetermination is added.

III. EFFECTIVE DATE AND IMPLEMENTATION

This change is effective August 1, 2004. Apply this change to redeterminations started on or after August 1, 2004.

IV. MAINTENANCE OF MANUAL

A. Remove MA-2301, Conducting a Face-to-Face Intake Interview, pages 15 & 16.

Insert MA-2301, Conducting a Face-to-Face Intake Interview, pages 15 & 16 dated August 1, 2004.
B. Remove MA-2320, Redetermination of Eligibility, pages 5 & 6, and 15 & 16.

If you have any questions, please contact your Medicaid Program Representative.

Gary H. Fuquay
Director

(This material was researched and written by Susan Ryan, Medicaid Policy Consultant, Medicaid Eligibility Unit.)