

# **CHANGE NOTICE FOR MANUAL NO. 11-08, RECIPIENT FRAUD AND ABUSE POLICY AND PROCEDURES**

**DATE: JUNE 23, 2008**

**Manual:** Family and Children's Medicaid  
**Change No:** 11-08  
**To:** County Directors of Social Services  
Program Integrity Supervisors and Staff  
Medicaid Supervisors and Caseworkers  
**Effective:** July 1, 2008

## **I. BACKGROUND**

Since 2002, there have been many policy changes that have affected MA-3535, Recipient Fraud and Abuse Policy and Procedures, in the Family and Children's Medicaid Manual. This change notice includes an update to these policies and procedures. It also obsoletes DMA Administrative Letter No. 01-06, North Carolina Health Choice Premiums.

## **II. CONTENT OF CHANGE**

- A. The references listed in the section II., Legal Responsibility and References, have been corrected.**
- B. Section III, North Carolina General Statutes, has been updated to include the statute for North Carolina Health Choice.**
- C. A Family and Children's example has been added to VIII.B, Overpayment Methodology for New or Additional Deductible.**
- D. The Notices and Appeals sections have been streamlined and combined in Section XI.**
- E. Section XVII., North Carolina Education Lottery Interceptions, has been added.**
- F. Claim status codes (U, 1, 4, and 5) have been added to the Claim Status table in Section XVIII.F.7. These codes indicate whether claims are to be included in the total claim amount.**
- G. Instructions on how to request Medicaid Recipient Profiles have been updated in Section XVIII., to include:**
  - 1. The DMA-7097, Recipient Request and Authorization to Disclose Health Information, form was developed to allow requests for profiles from recipients or their authorized representative.**

2. The DMA-7098, Recipient Request and Authorization to Disclose Health Information, form was developed for Social Workers to request profiles needed in the investigation of abuse cases.
3. Reference is made to the FRD 470, Medicaid Profile Follow-Up Case Management Report. It identifies claims for which a follow-up profile must be requested.
4. The instructions for Special Requests for Medicaid Recipient Profiles, previously under section III.E, North Carolina General Statutes has been moved to XVIII., NC Title XIX Medicaid Recipient Profiles.

**H. The income, reserve and Medicare tables in the attachments have been updated and include 10 years of history. Also, the North Carolina Health Choice premium rates have been added to the income history table.**

### **III. EFFECTIVE DATE**

This policy revision is effective July 1, 2008.

### **IV. MAINTENANCE OF MANUAL**

A. Remove: MA-3535, Table of Contents

Insert: [MA-3535, Table of Contents](#), effective 7/01/08

B. Remove: MA-3535, Recipient Fraud and Abuse Policy and Procedures, pages 1-83 and Attachments 2a-d, 3, 5 and 6

Insert: [MA-3535](#), Recipient Fraud and Abuse Policy and Procedures, pages 1-87 and [Attachments 2a](#), [2b](#), [3](#), [5](#) and [6](#), effective 7/01/08

If you have any questions about this policy, please contact your county's Medicaid Program Representative or the Quality Assurance Section's Recipient Investigations Unit at 919-647-8000.

William W. Lawrence, Jr., M.D., FAAP  
Acting Director

(This material was researched and written by Angela Saddler, Recipient Investigations Coordinator, Quality Assurance Section)