CHANGE NOTICE FOR MANUAL NO. 18-07,
COMMUNITY CARE OF NORTH
CAROLINA/CAROLINA ACCESS

DATE: JULY 24, 2007

Change No: 18-07
To: County Directors of Social Services
Effective: August 1, 2007

I. CHANGES

A. MA-2425, Community Care of North Carolina/Carolina Access, instructs the caseworker on
the procedures for enrolling and linking or exempting the North Carolina Health Choice
children ages 6 through 18 to a Community Care of North Carolina/Carolina Access provider
and primary home.

The Managed Care staff has created 2 new exempt numbers that caseworkers will use and
manually key into the EIS system in the following situations:

1. 9900023 Medical exemption requested. Decision pending.

2. 9900033 Mail-in application and recipient is not enrolled in Carolina ACCESS.

B. The Managed Care staff has clarified that the exempt number (9900032) is for North
Carolina Health Choice (NCHC) children. The caseworkers will use (9900032) when the
NCHC child does not have a provider or the NCHC child already has a provider and the
provider is not enrolled as a Carolina ACCESS provider.

The exempt codes will appear on the monthly exempt report that counties currently receive.
The report will pick up these new exempt codes when caseworkers begin keying these codes.

II. IMPLEMENTATION

This policy is effective August 1, 2007. You must key in an exempt number or a provider
number for any redeterminations or applications approved on or after August 1, 2007. At the
next review determine if the child has a medical provider. If the child already has a medical
provider, key the appropriate provider number.
III. MAINTENANCE OF MANUAL


If you have any questions, please contact your Medicaid Program Representative.

Mark T. Benton
Director

(This material was researched and written by Sandi Morrow, Policy Consultant, Medicaid Eligibility Unit.)