

CHANGE NOTICE FOR MANUAL

DATE: July 7, 2021
MANUAL: Refugee Assistance Manual
TO: County Directors of Social Services
CHANGE NO: 01-2021
SUBJECT: Policy Updates
EFFECTIVE: July 1, 2021

I. BACKGROUND

The purpose of this change notice is to update Chapter III, Refugee Cash Assistance. The manual chapter have been reformatted for consistency and clarification as well as removing outdated references. Current policies issued via Administrative Letters or Dear County Director Letters have been addressed and incorporated in these policy updates.

II. SPECIFIC CHANGES

II. Eligibility
Updated manual clarification pertaining eligibility for Victim of Human-Trafficking who are certified with a certification letter.
IX. Overpayments and Underpayments
Updated manual to provide clarification on County Responsible Overpayments (CROP) and State Responsible Overpayments (SROP).

III. IMPLEMENTATION INSTRUCTIONS

These changes are effective July 1, 2021 Submit any questions regarding this policy to RefugeeAssistance.Policy.Questions@dhhs.nc.gov.

Sincerely,



Carla West,
Senior Director for Economic Security
Division of Social Services, Economic and Family Services
CW/cg