



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Child Development and Early
Education

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
ARIEL FORD • Director

September 7, 2021

Dear County Directors of Social Services and Local Purchasing Agencies

Letter Number: SCCA DCDL 2021 – #10

Attention: Directors of County Departments of Social Services
Directors of Other Local Purchasing Agencies
Child Care Coordinators
Other DSS Personnel who work with the Subsidized Child Care Assistance Program

Subject: Technical Assistance Unit

The purpose of this Dear County Director Letter is to announce changes to the Technical Assistance (TA) Unit within the Subsidized Child Care Assistance (SCCA) Program. It is with bittersweet emotions that I announce the retirement of Penny Dickens. Penny's last day of work at the Division was August 19th.

Penny's position will be filled in the coming weeks. All of the counties that Penny has been working with since 2018 will be temporarily assigned to another TA Consultant until the position is filled. A territory map is attached indicating which counties will be covered by which consultants.

If your county is currently in Penny's region, you will receive communication from your new TA Consultant over the next two weeks if you have not already heard from your new TA Consultant.

If you need immediate assistance, please reach out to your newly assigned TA Consultant. Also, please remember that you can continue to send your policy related questions to the Policy Help Desk at dcdee.subsidy.policy.help@dhhs.nc.gov and you will continue to receive responses.

If you have questions about the information in this letter, or other Subsidized Child Care Assistance Program questions, please contact dcdee.subsidy.policy.help@dhhs.nc.gov for consultation.

Sincerely,

Ariel Ford

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD DEVELOPMENT AND EARLY EDUCATION

LOCATION: 333 East Six Forks Rd • Raleigh, NC 27609
MAILING ADDRESS: 2201 Mail Service Center, Raleigh, NC 27699-2200
www.ncdhhs.gov • TEL: 919-814-6300 • Fax: 919-715-1013

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER